



OUR SHARED HOMES

ID Verification

Travel differently. Stay like you belong.

Why we verify every member, and how Entrust keeps it secure

oursharedhomes.com

ID Verification

Verification helps keep the OSH community safe. Before you can list your home, you'll be asked to confirm your identity.

Not every home exchange platform makes identity verification compulsory. We do, because trust isn't something we're willing to leave to chance.

We verify every member through Entrust, formerly known as Onfido. Entrust is one of the world's leading identity verification companies, trusted by major banks, airlines, and government agencies globally to confirm people are who they say they are. You can read more about Entrust at entrust.com.

How it works

First, you'll take a photo of the front and back of your government issued ID, like a passport or driver's licence. Entrust's technology checks the document for signs it's genuine, similar to how a bank teller checks an ID at the counter, just faster and more precise. Next, a quick selfie is matched against your ID photo to confirm it's really you.

None of this is stored by OSH. It's held securely by Entrust, used only to confirm your identity, and never shared with or accessed by our team.

We believe every member deserves to know that the person on the other side of an exchange is genuinely who they say they are. That's not a nice to have, it's the foundation everything else is built on.

If you have any questions or concerns, please get in touch support@oursharedhomes.com